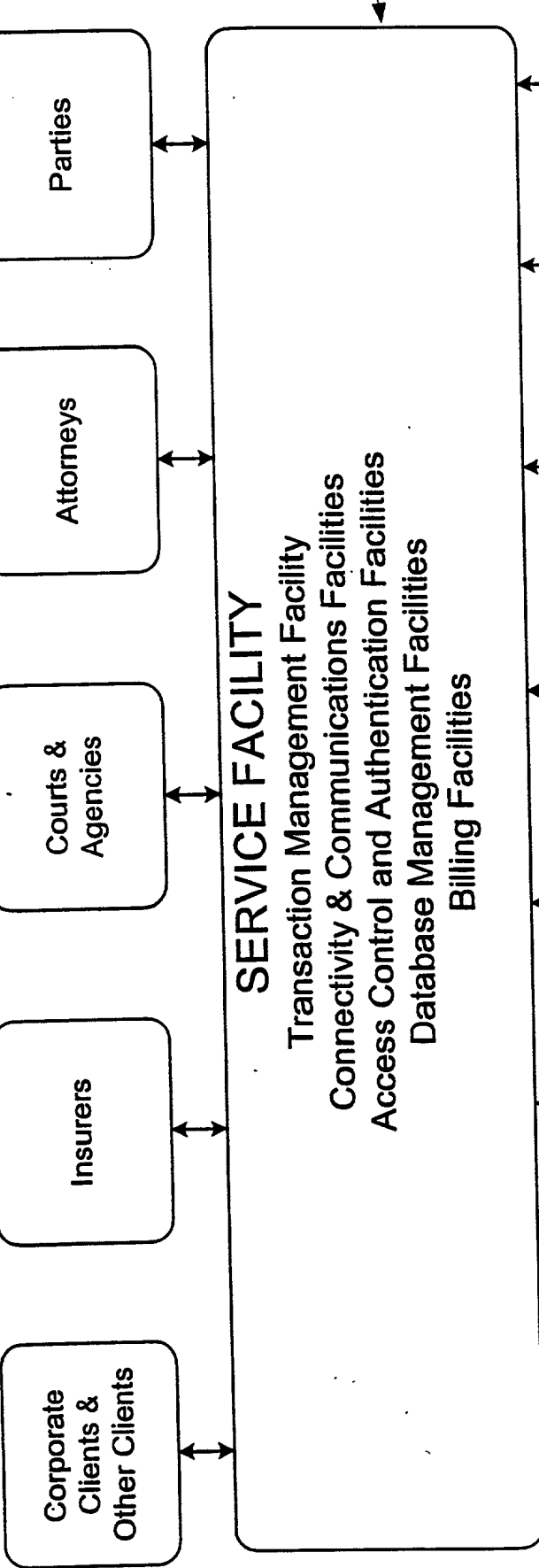


FIG. 1

FIG. 2

200

E.g.,



E.g.,

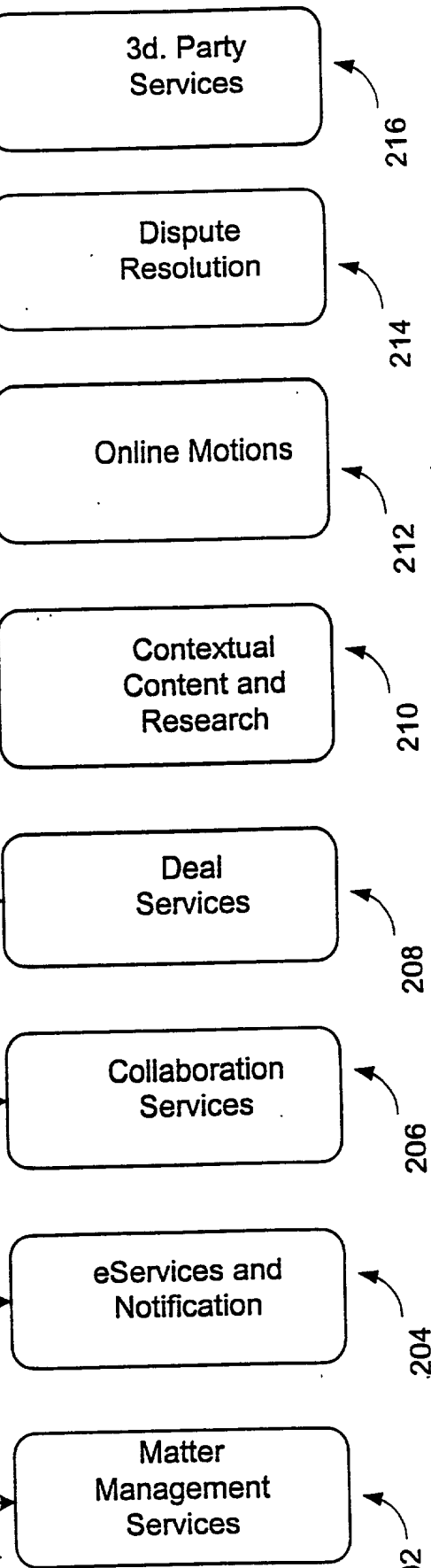


FIG. 2

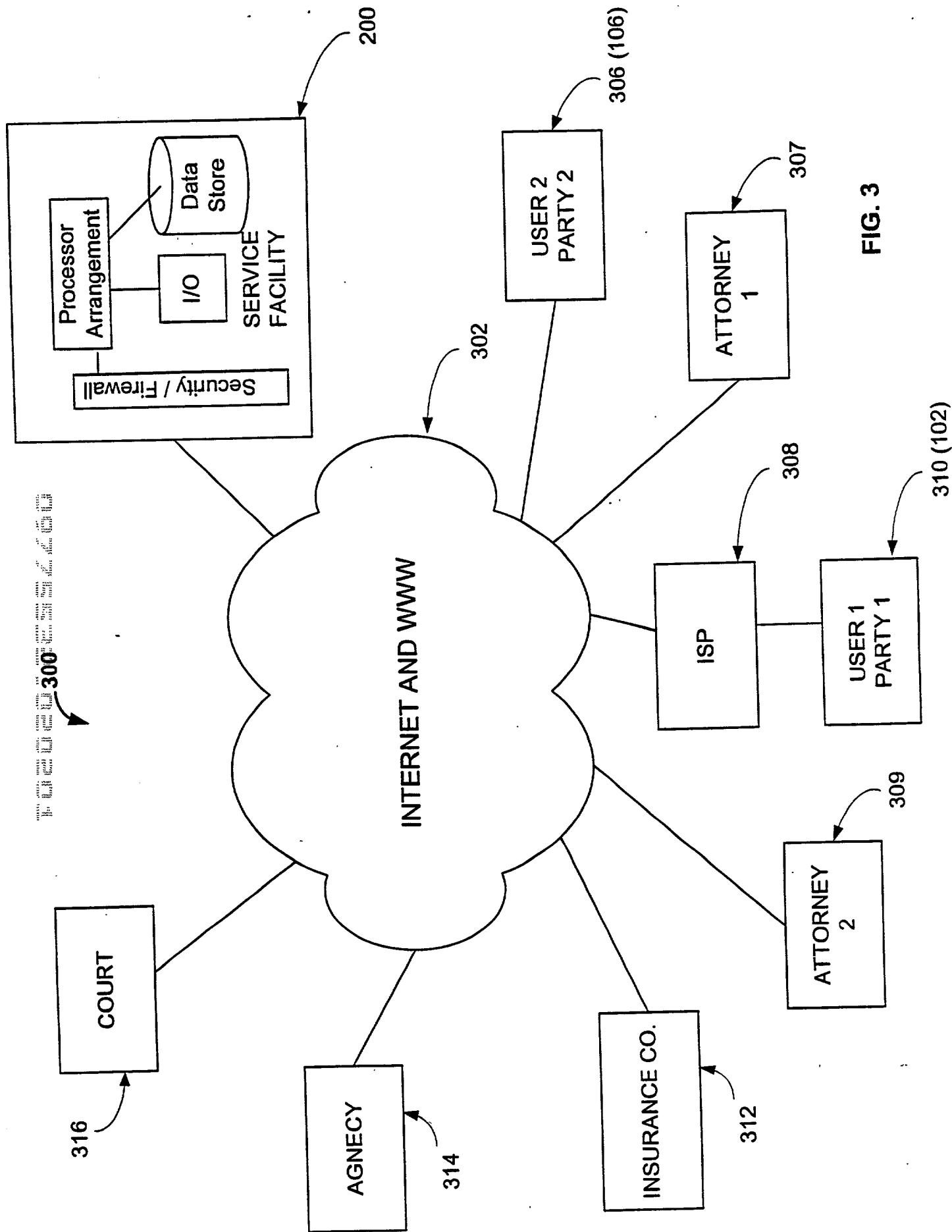


FIG. 3

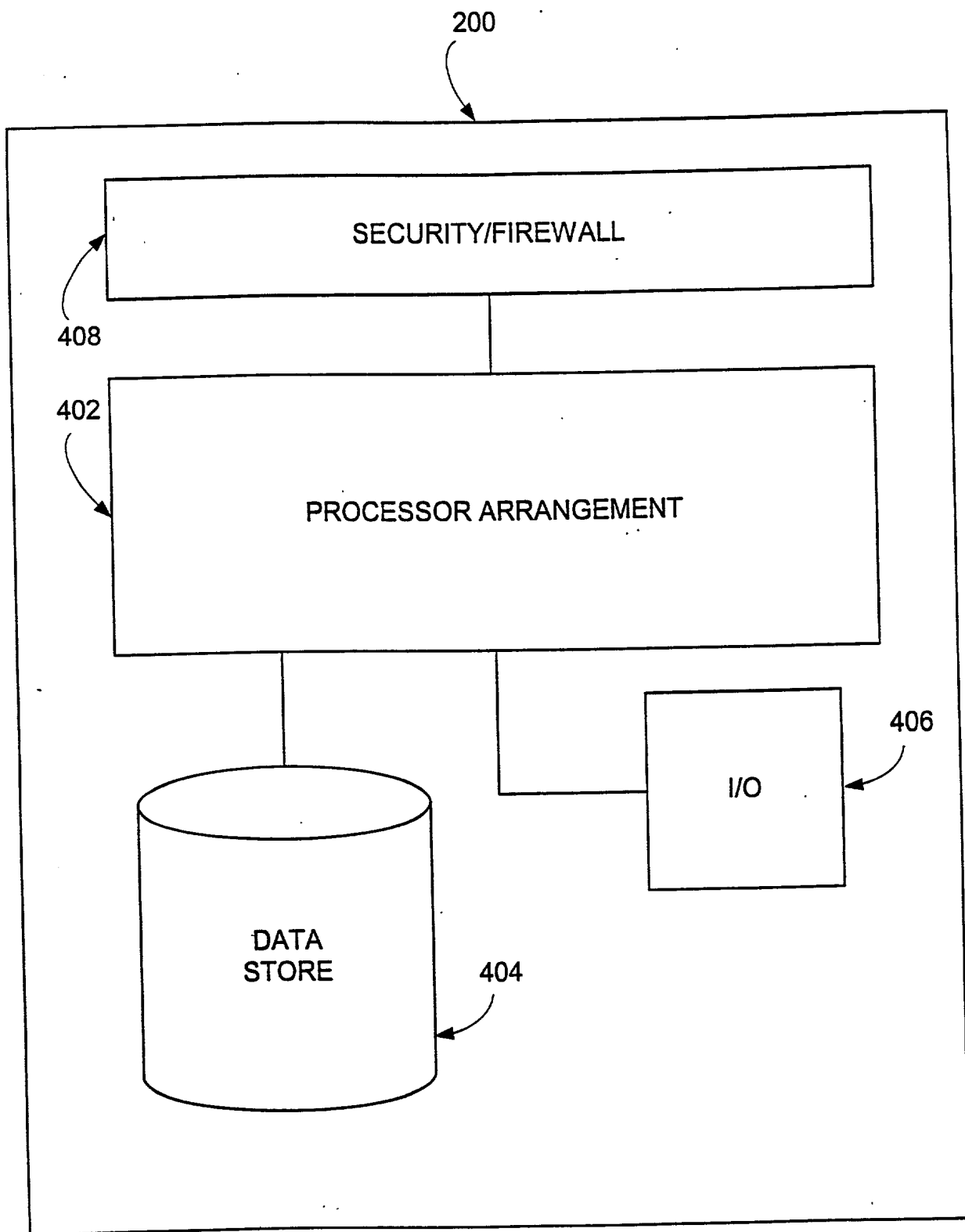


FIG. 4

Downloaded from www.scribd.com

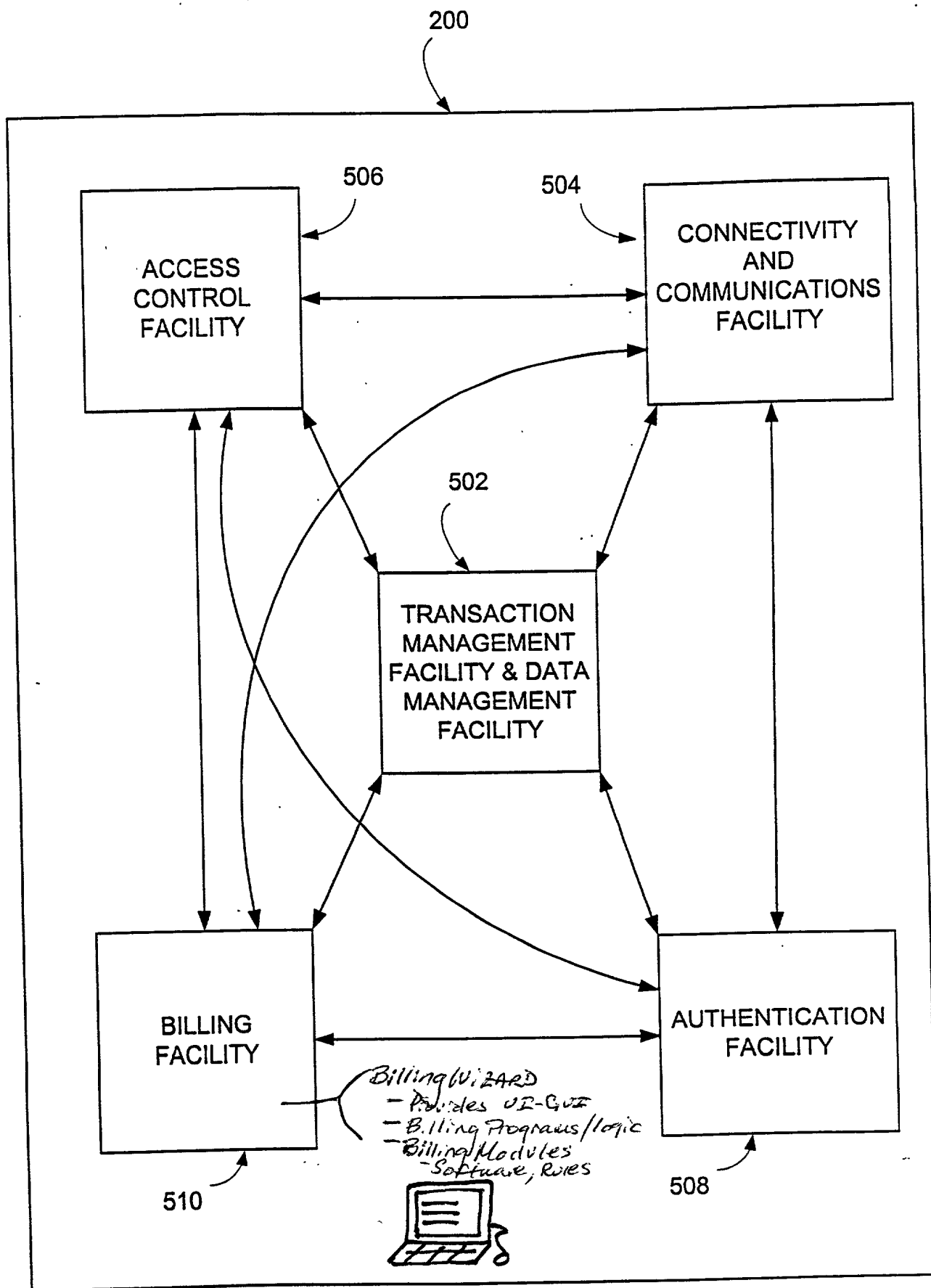
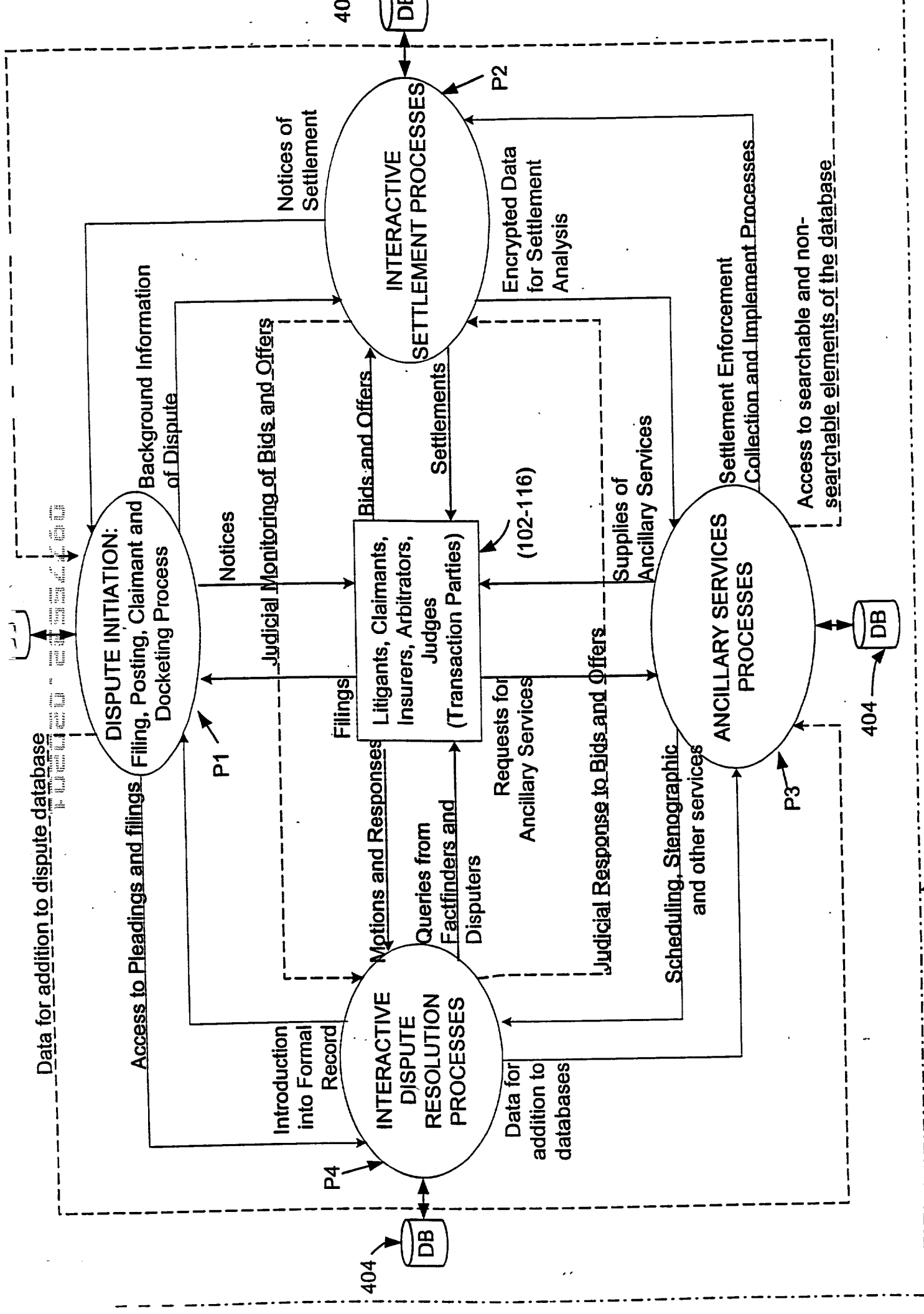


FIG. 5



Access Controlled Environment 100

FIG. 6

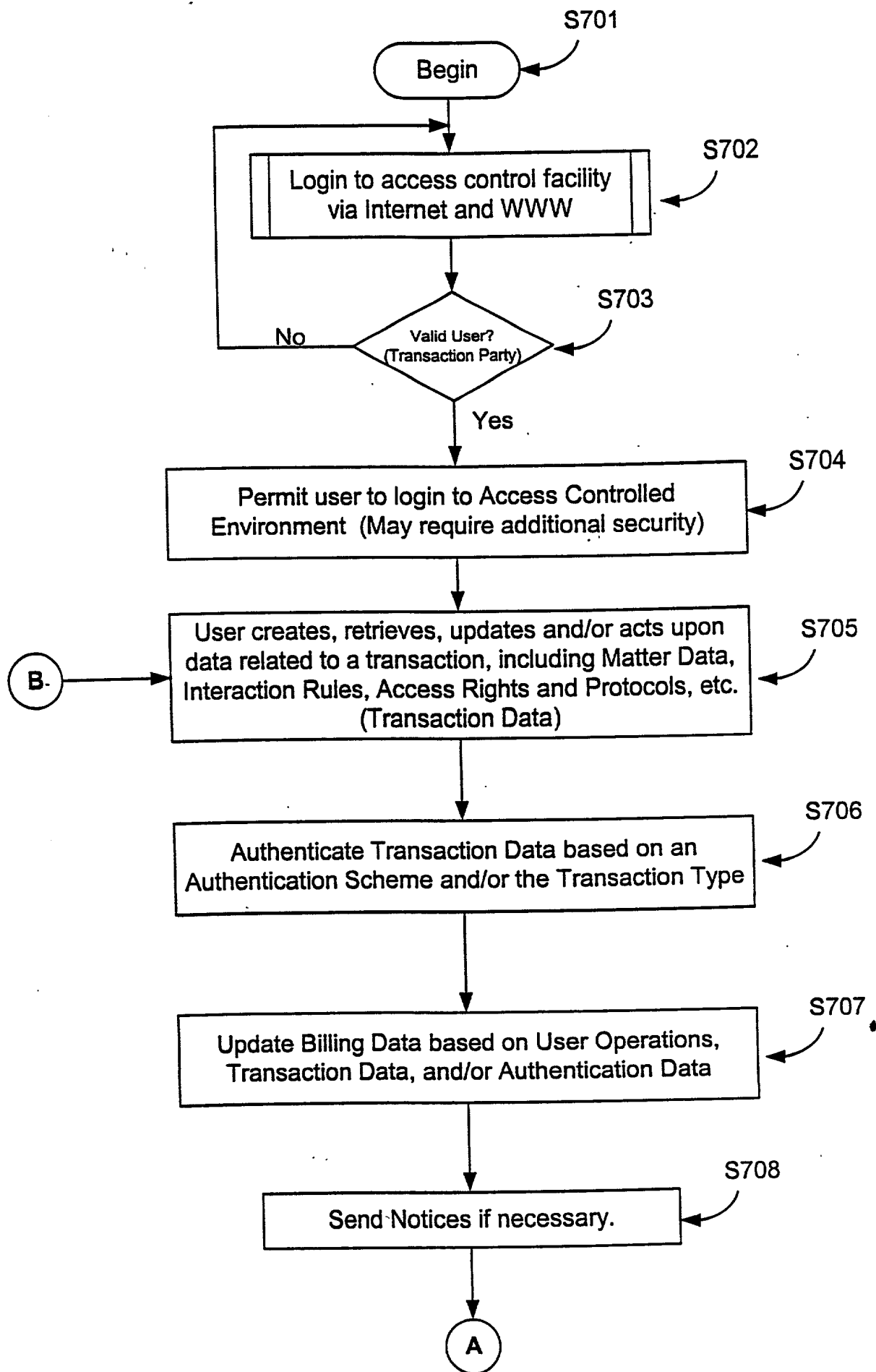


FIG. 7A

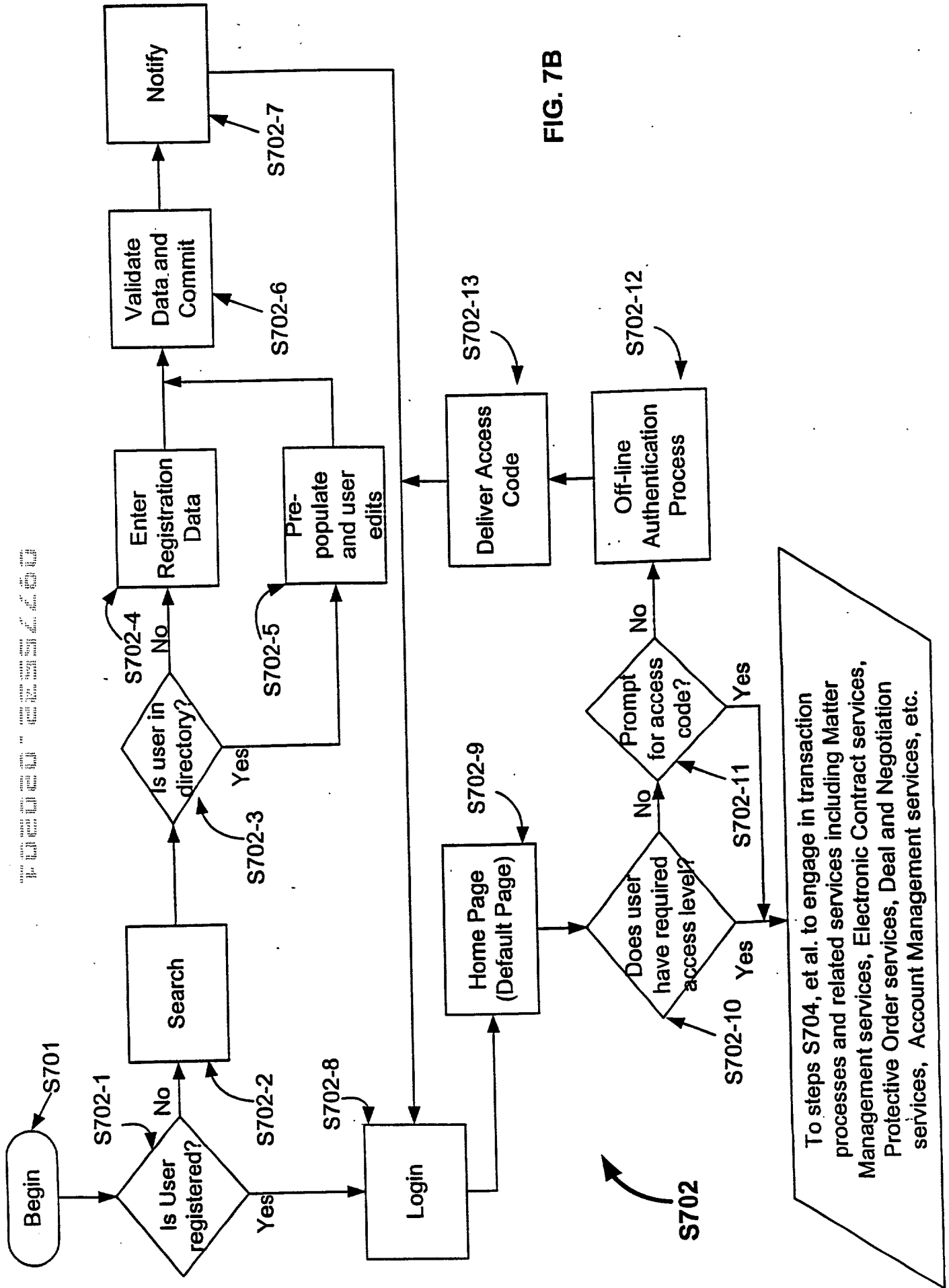


FIG. 7B

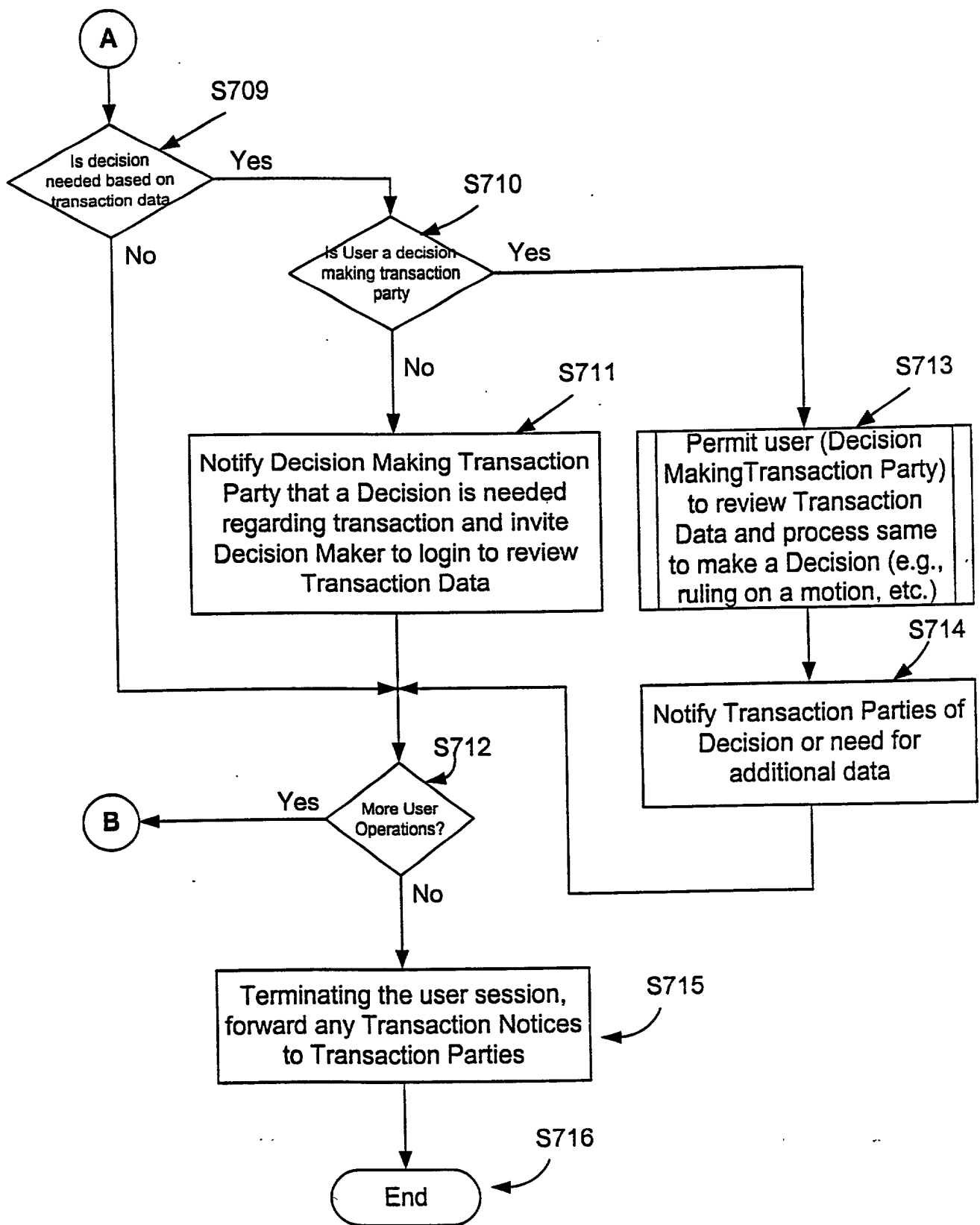


FIG. 7C

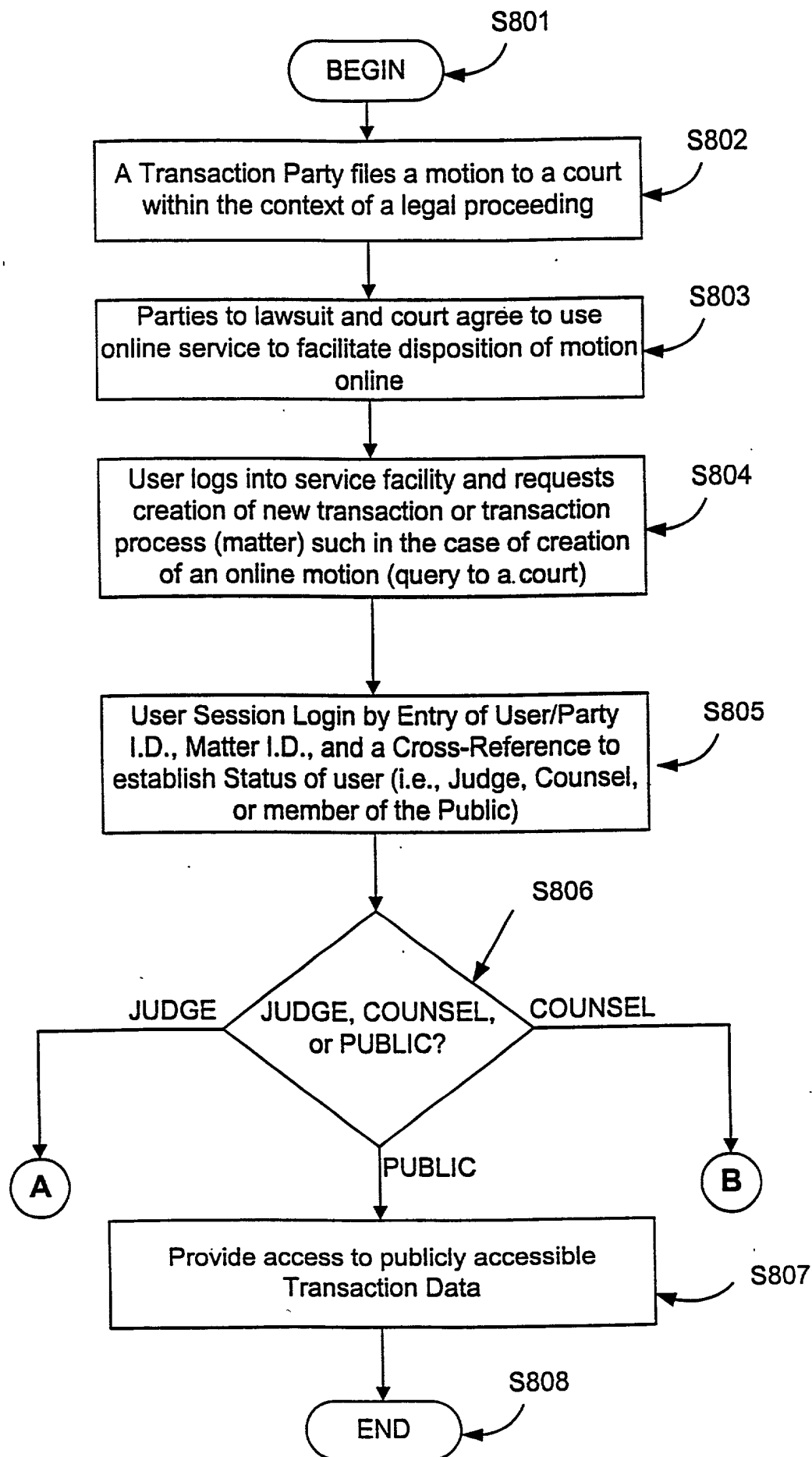


FIG. 8A

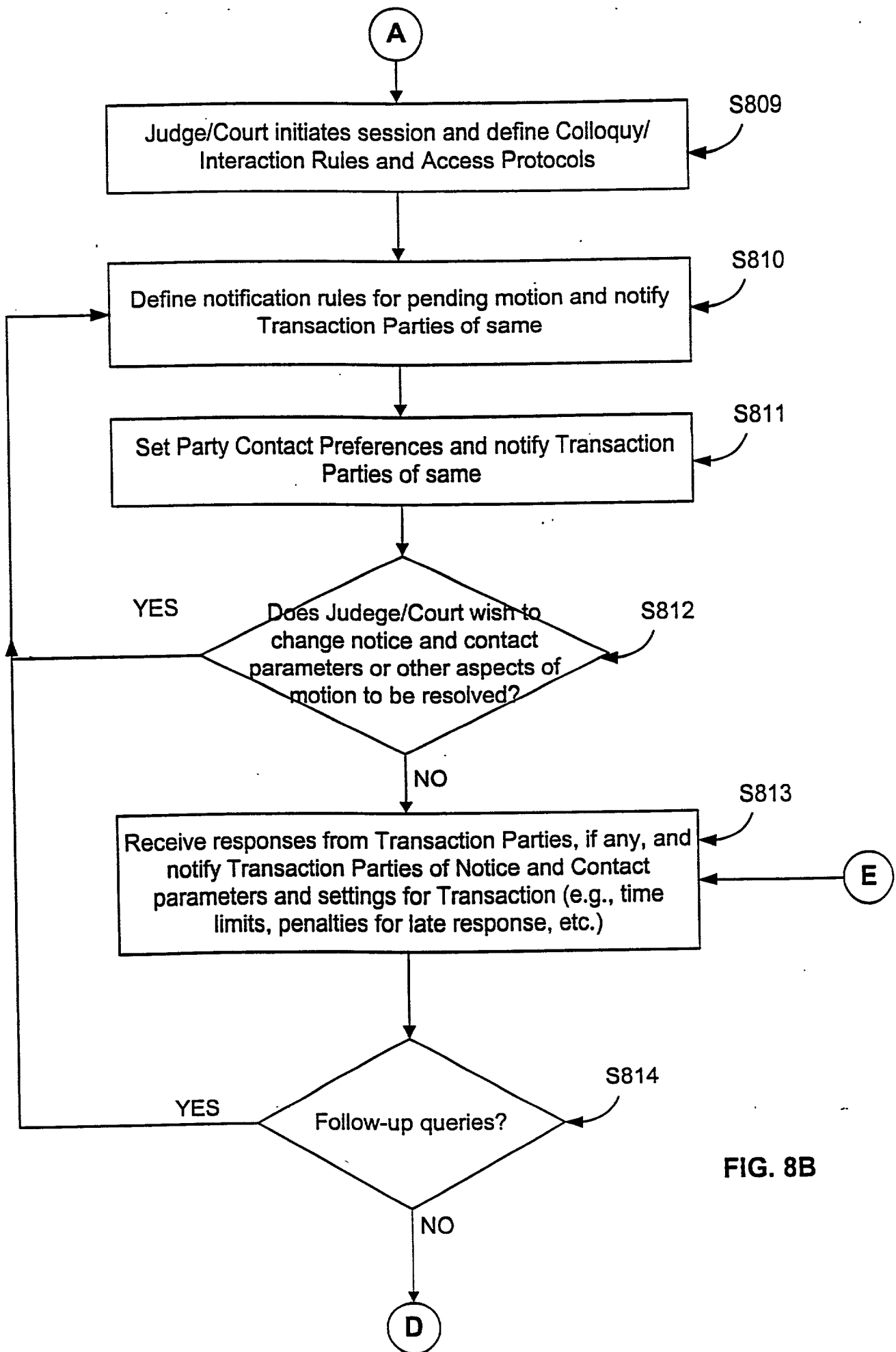


FIG. 8B

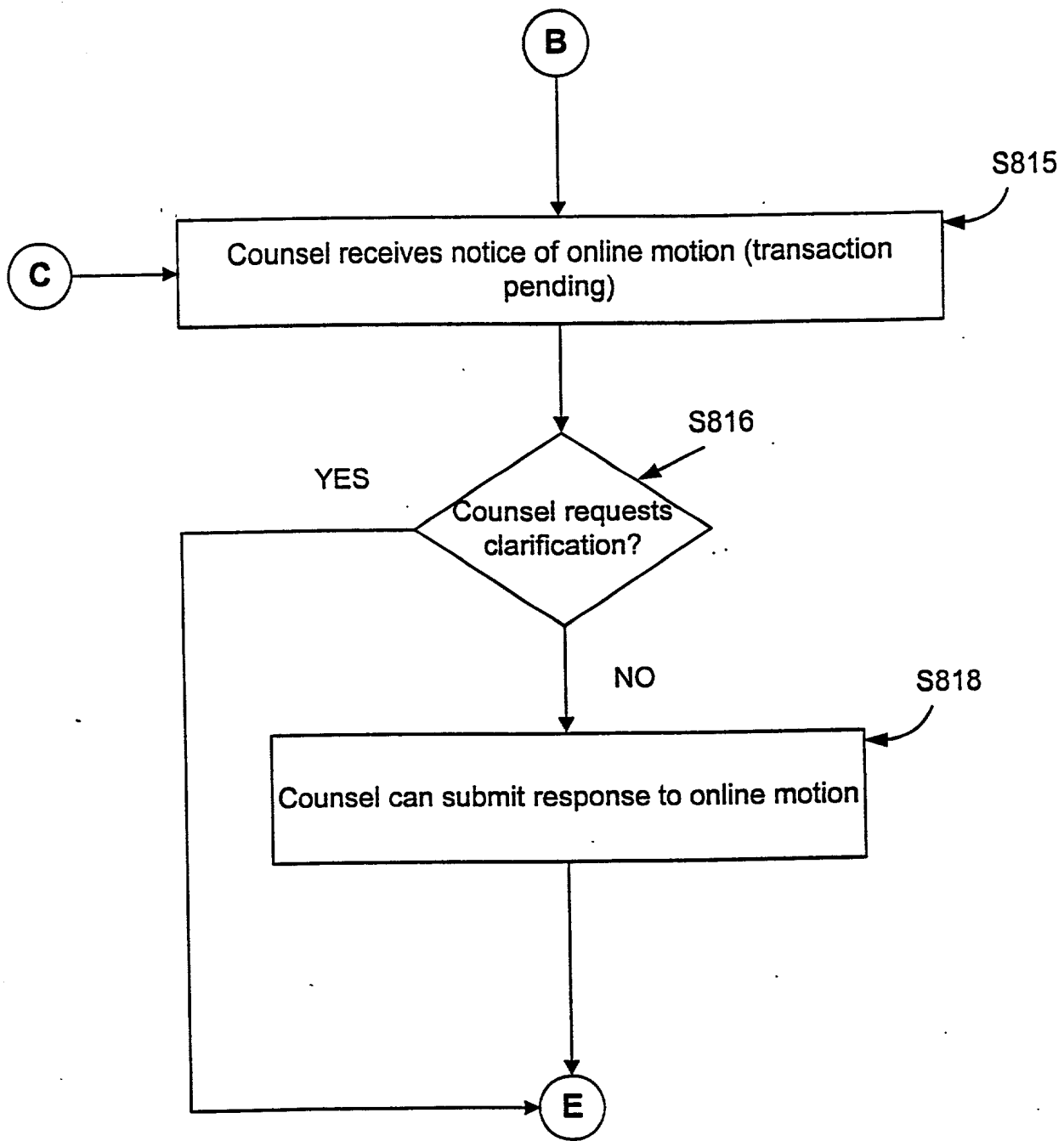


FIG. 8C

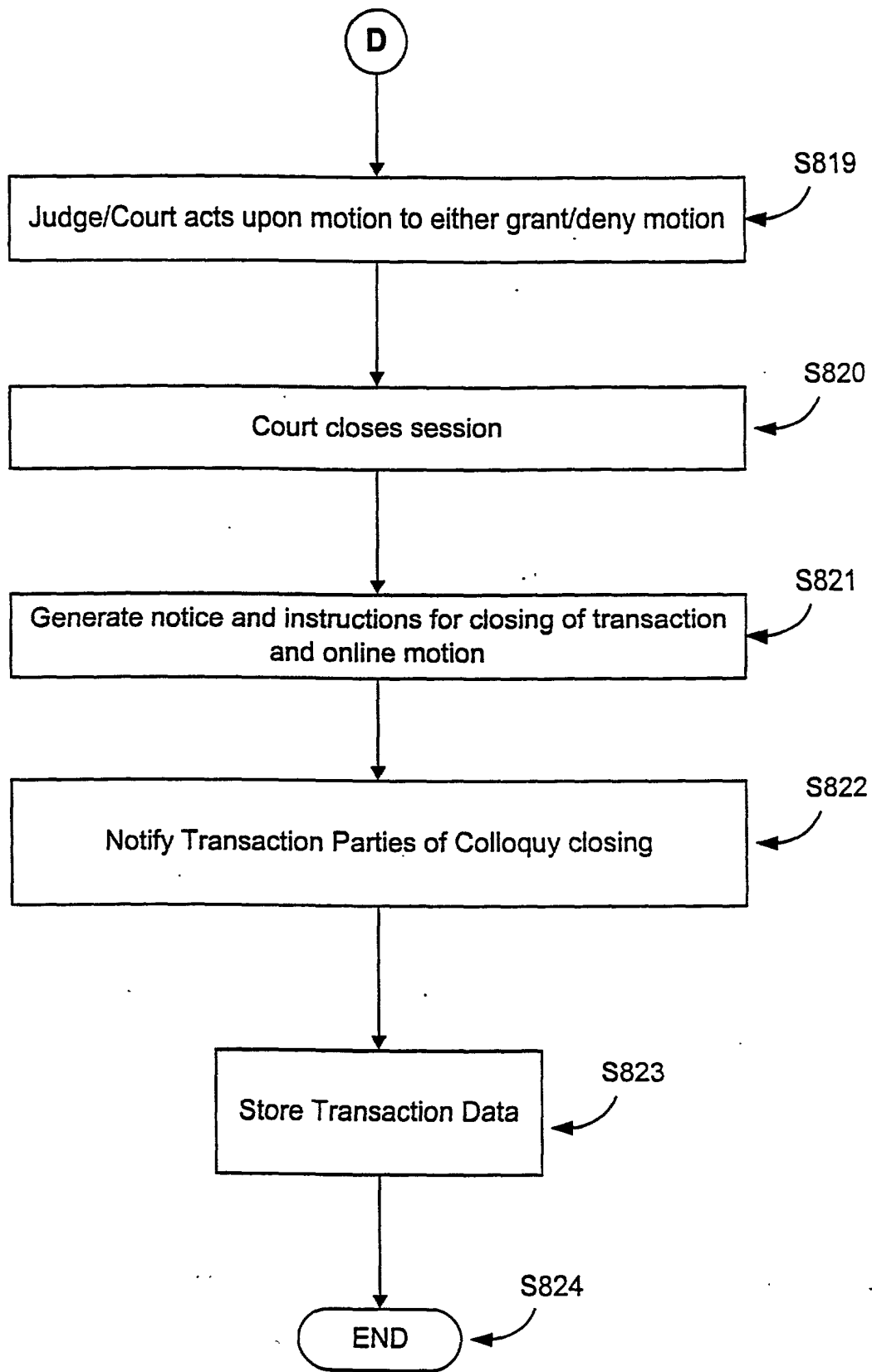


FIG. 8D

Authentication: Org Sys Admin

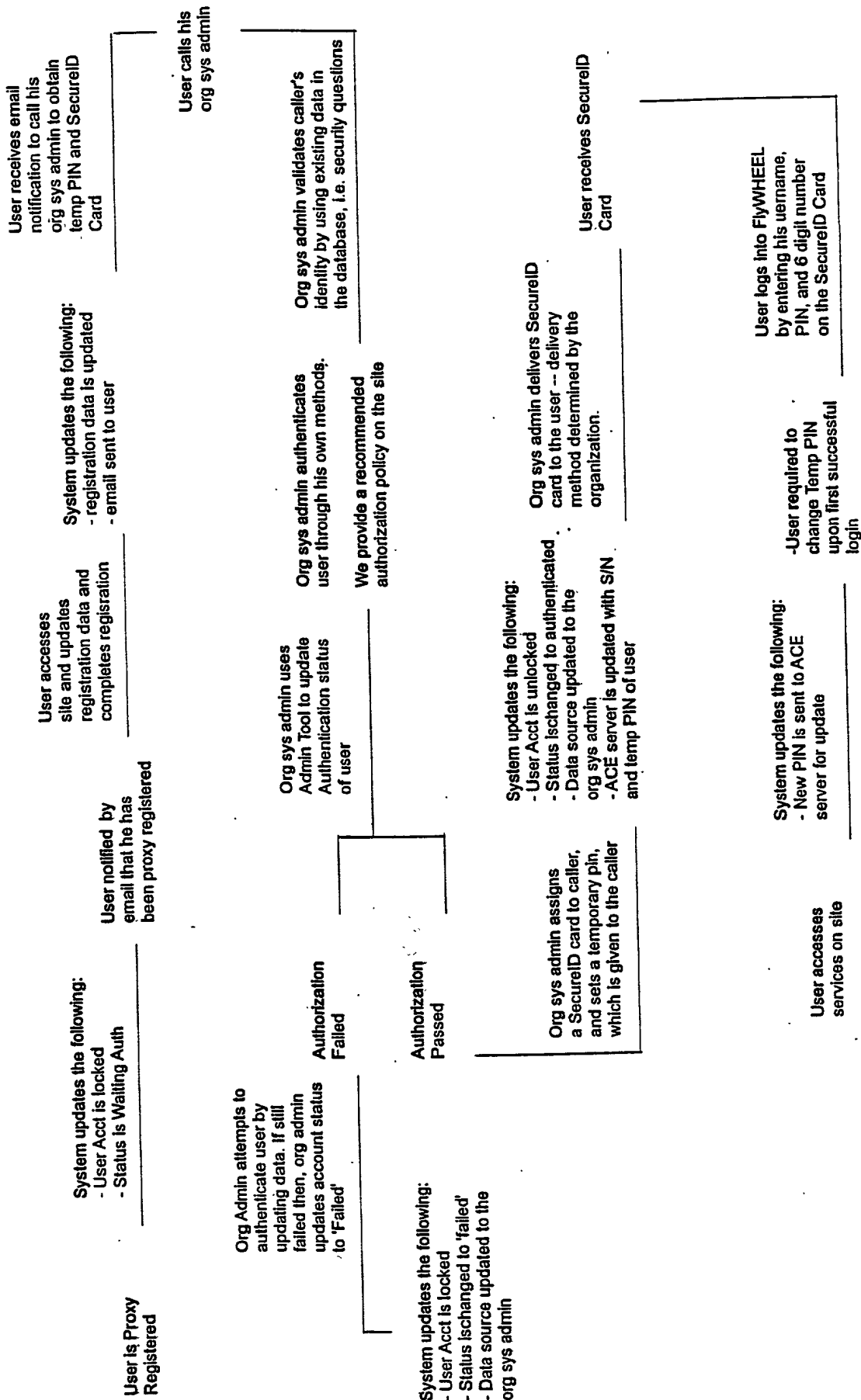
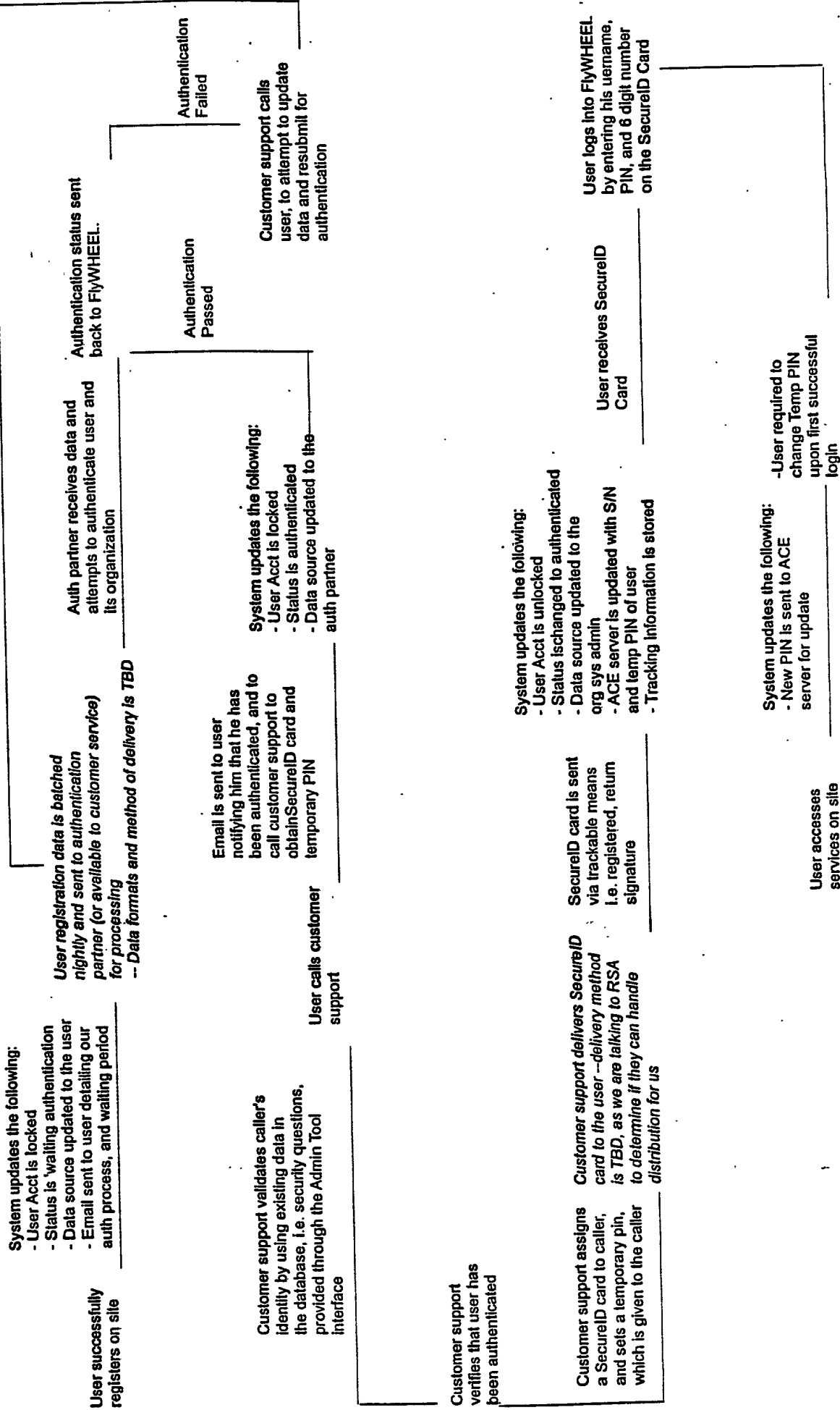


FIG. 9A

Authentication: Authentication Partner/Customer Service



Order SecureID Cards -- Org Sys Admin

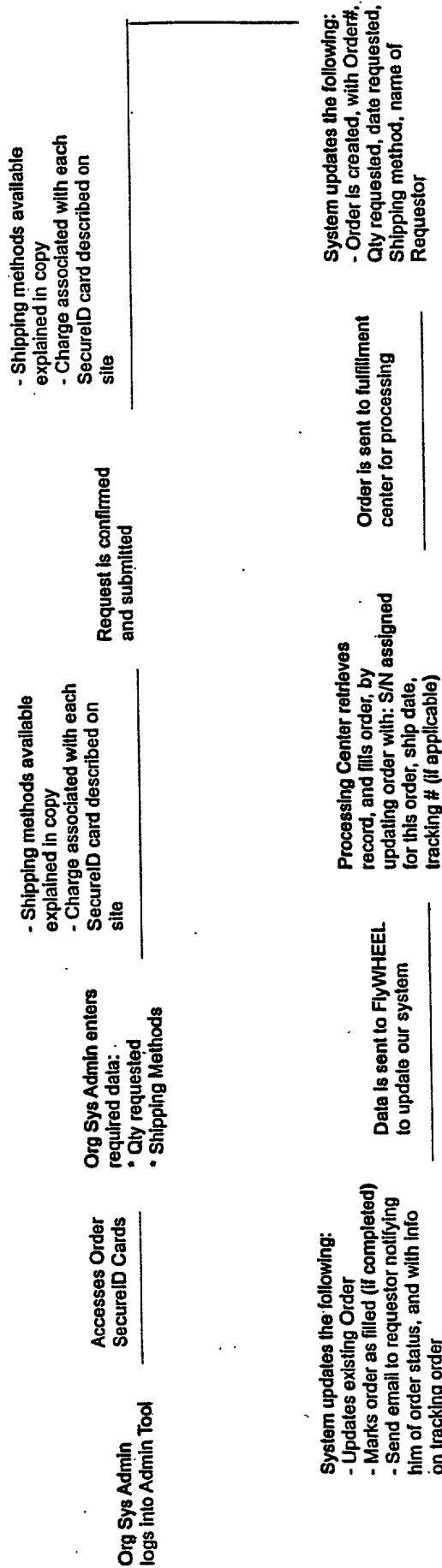


FIG. 9C

Lost/Stolen SecureID Card -- Issued by Customer Service

User loses
SecureID
Card

User accesses Lost/
Stolen FOB page on site
for information on FOB
replacement.

User calls
Customer
Support

Customer Support
logs into Admin Tool

Customer Support
validates caller's identity
using data from system
(i.e. Security Questions)

Customer Service uses
Admin Tool to request
new SecureID card for
caller

Customer Service may
request an Emergency
Access Code for the
requestor, to allow 1 time
access to his account
within 24 hour period

The System performs the following:

- User record is updated in ACE server with NEW SecureID S/N.
- User's PIN stays the same
- Order is marked as fulfilled. (data elements are Order #, date shipped, ID of who fulfilled the order.
- Shipment will need to be trackable and sent via registered mail or with return signature
- Current inventory is updated
- A billing event will be triggered so that the org will be billed for this SecureID card at next billing cycle

Order is fulfilled, data
is entered, SecureID
card is shipped and
system is updated (batch).

Fulfillment Center Personnel
(could be Customer Support)
accesses system to fill
current orders

The System performs the following:

- An order is generated
- The order will include the requestor Id, Id of person who placed the order, shipping address, organization, date ordered, order #
- The order will need to be fulfilled and tracked.
- Requestor is sent an email confirmation that their order has been received and will be processed
- Current S/N of the User is flagged in the ACE server and disabled immediately (or after 24 hour period, if Emergency Access Code requested)

If we are tracking delivery,
we will need to have this
delivery information sent
back to us, so that we can
update our database

User receives SecureID
card in mail, signs for card

User accesses system
and logs in by providing
username, PIN, and
number on SecureID card

FIG. 9D

Lost/Stolen SecureID Card -- Issued by Org Sys Admin

User loses
SecureID
Card

User accesses Lost/
Stolen FOB page on site
for information on FOB
replacement

User calls
his org sys
admin

Org Sys Admin
logs into Admin Tool

Org Sys Admin
validates caller's identity
using data from system
(i.e. Security Questions)

Org Sys Admin uses
Admin Tool to request
new SecureID card for
caller (must be from his
org)

Org sys admin may
request an Emergency
Access Code for the
requestor, to allow 1 time
access to his account
within 24 hour period

Org Admin distributes
SecureID card to
requestor via his own
means

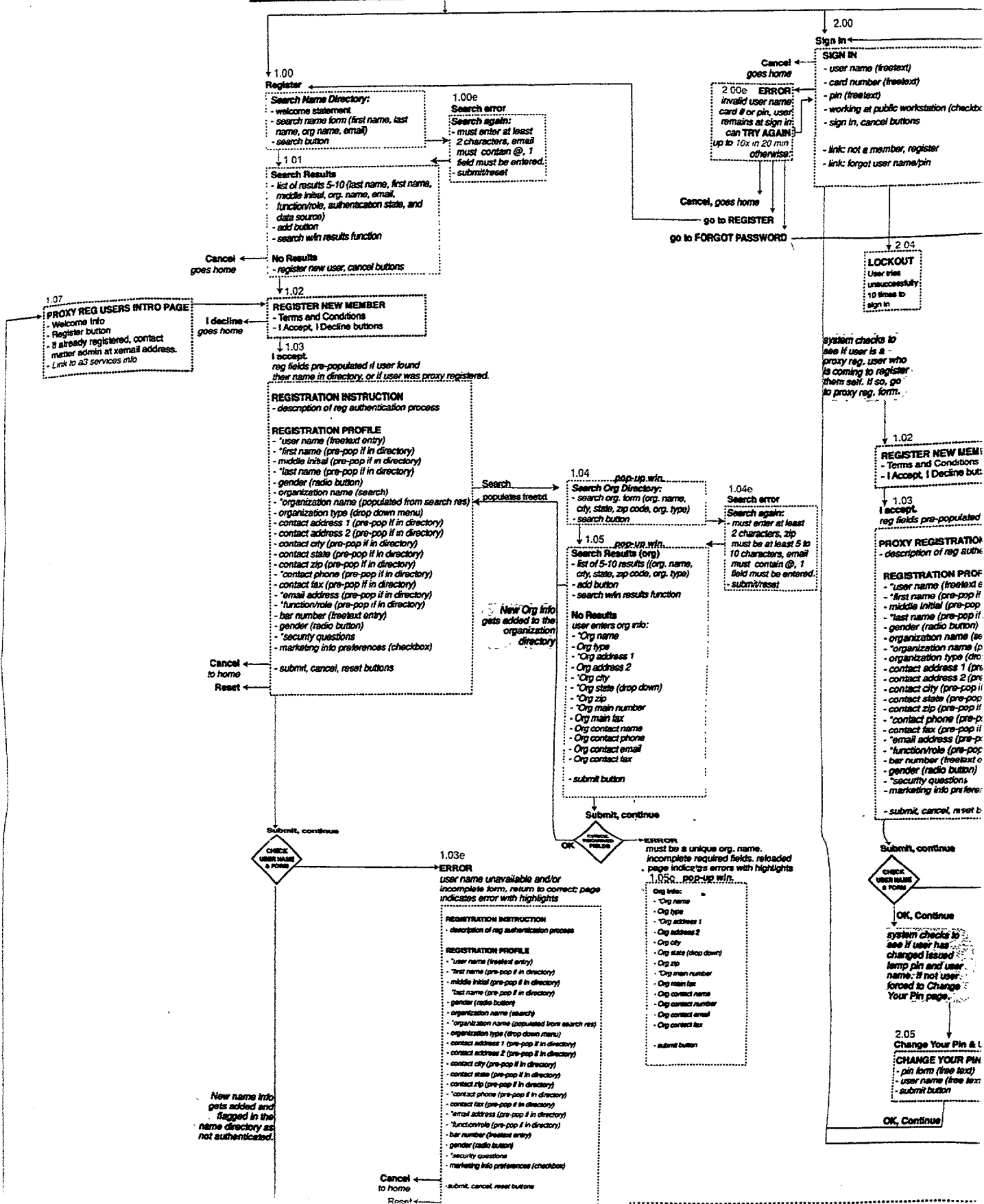
The System updates the following:
- Current S/N of the User is flagged in the ACE
server and disabled immediately (or after 24
hour period, if Emergency Access Code requested)
- User record is updated in ACE server with NEW
SecureID S/N
- User's PIN stays the same

Org sys admin enters in the
NEW S/N of the SecureID card
and submits info, informs caller
that SecureID card will be sent
or ready for pick-up

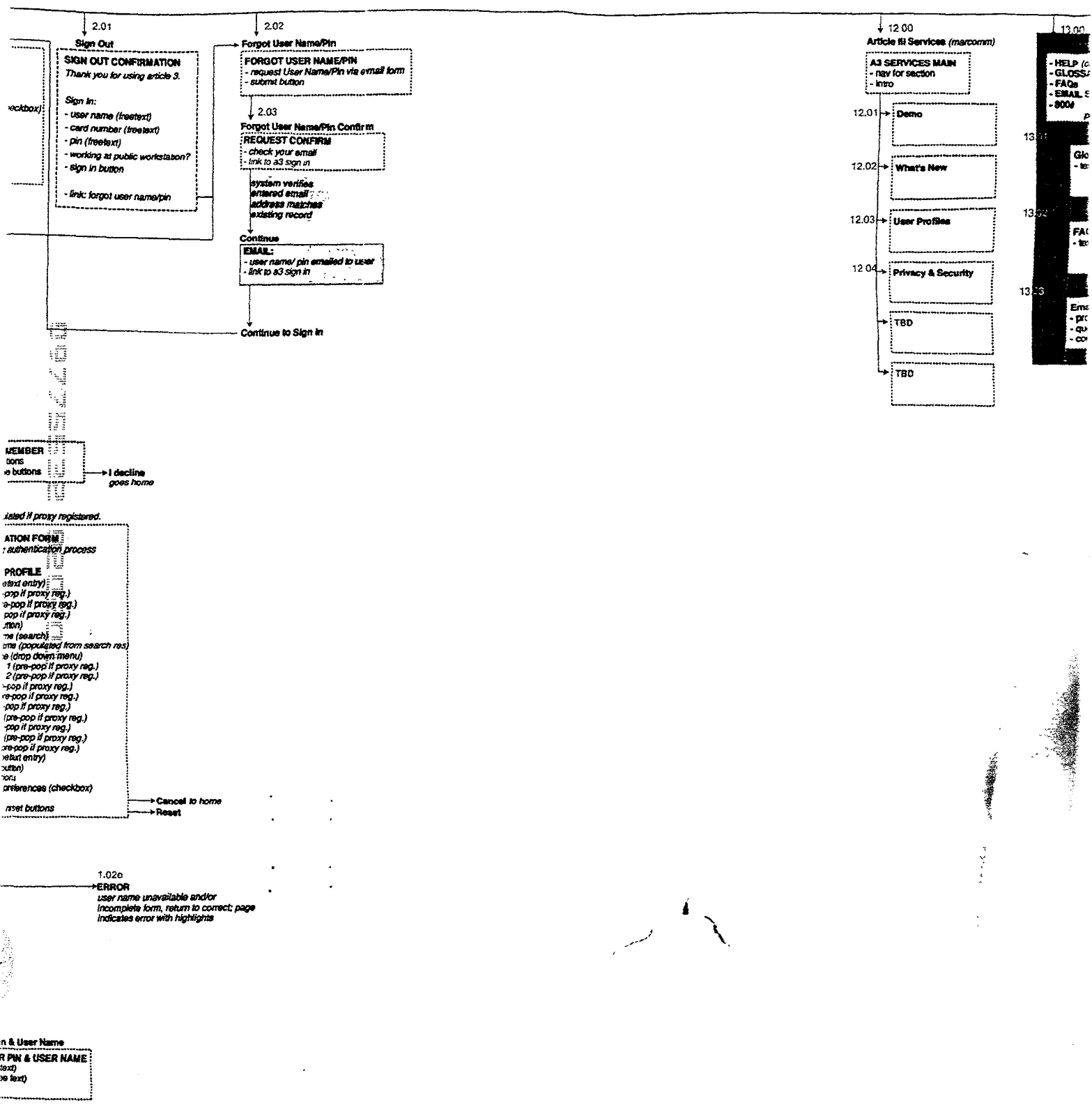
User accesses system
and logs in by providing
username, PIN, and
number on SecureID card

User receives
SecureID card

FIG. 9E

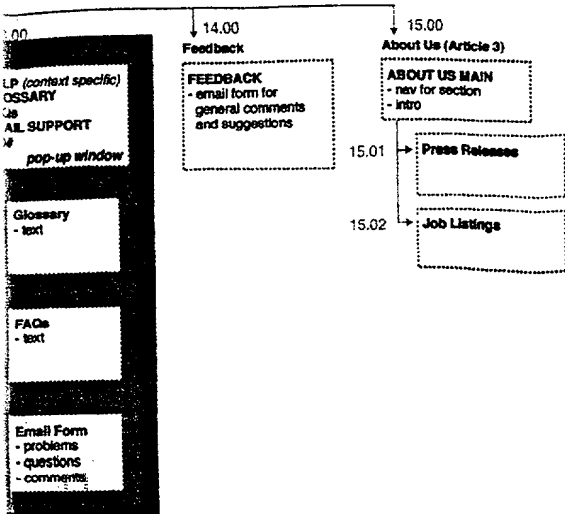


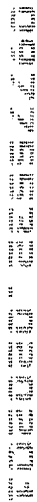
2



3

1000





5

* notes:
my a3 is a dynamically
generated list based on
a user's account and what
they are participants in.

3.00

MY Article 3 (default view)

user, date

nav:
- My Article 3, Matter Management, Eservice

- Matter list
 - linked matters (top ten most recently created in chronological order. more...)
 - create new matter button (drop down - litigation or transaction)
 - search functionality (globally search doc name, author, posting date, and party)
- Message Alerts
- Member Account Info
- Online Proceedings List
- Served Documents List
- Standing Order(s) List - Edit function (judge only)

3.01

MES
- list
- do
- rec
- ltr
- de

4.00 - 4.04

MEMBER ACCOUNT
- edit your registration
- subscription
- subscribe to edit
- cancel subscription
- change your pin and
- billing info
- submit button

page generates
form dynamically
for litigation or
transaction.

To matter management

5.03 pop-up win.
Search org/people directory:
- search form people: (first name, last
name, org name, email)
- search form org: (org name, city,
state, zip code, org. type)
- search button

5.03e Search error
- Search again:
- must enter at least
2 characters, zip
must be at least 5 to 10
characters, email must
contain @, one field
must be entered.
- submit/reset

5.04 pop-up win.
Search Results (org)
- list of 5-10 results (org. name,
city, state, zip code, org. type)
- add button
- search with results function

5.05 No Results
user enters new org info:
- *Org name
- *Org type
- *Org address 1
- *Org address 2
- *Org city
- *Org state (drop down)
- *Org zip
- *Org main fax
- *Org contact name
- *Org contact phone
- *Org contact email
- *Org contact fax
- submit button

5.06 pop-up win.
Search Results (people)
- list of results 5-10 (last name, first name,
middle initial, org. name, email, function/role,
authentication state and data source)
- add button, edit link (only non-authenticated
people in database can be edited - not
proxy reg. users, add button populates
form fields)
- search with results function
5.07 No Results/Added Results
user enters/edits name info:
- *first name
- *middle initial
- *last name
- *email
- *org. name (search)
- *org. name (pop. from res., non-editable)
- *contact address 1
- *contact address 2
- *contact city
- *contact state
- *contact zip
- *contact phone
- *contact fax
- *function/role
- submit button

5.04 pop-up win.
Search Results (org)
- list of 5-10 results (org. name,
city, state, zip code, org. type)
- add button
- search with results function

5.05 No Results
user enters new org info:
- *Org name
- *Org type
- *Org address 1
- *Org address 2
- *Org city
- *Org state (drop down)
- *Org zip
- *Org main number
- *Org main fax
- *Org contact name
- *Org contact phone
- *Org contact email
- *Org contact fax
- submit button

OK

ERROR
must be a unique org. name
incomplete required fields. reloaded
page indicates errors with highlights
5.04e pop-up win.

Org info:
- *Org name
- *Org type
- *Org address 1
- *Org address 2
- *Org city
- *Org state (drop down)
- *Org zip
- *Org main number
- *Org main fax
- *Org contact name
- *Org contact phone
- *Org contact email
- *Org contact fax
- submit button

Submit, continue

OK

ERROR
incomplete required fields. reloaded
page indicates errors with highlights
5.07e pop-up win.

Name info:
- *first name
- *middle initial
- *last name
- *email
- *organization name
- *contact address 1
- *contact address 2
- *contact city
- *contact state
- *contact zip
- *contact phone
- *contact fax
- *function/role
- submit button

Results populates freetd

New org info
gets added to the
org directory

New people info gets
stored in proxy reg.
work order, and work
order gets associated
with the record in the
directory.

has must be granted to at least one
per party. return to correct page
error with highlights

COMPANY FORMS
- (name populated from res.)
- (name populated from res.)
- (name populated from res.)
- (party association (drop down)
- (administrative rights (yes, no)
- (court available (yes, no)
- (search again (button)

When a user clicks on a Matter list

3.01

MESSAGE ALERTS pop-up win.

MESSAGE ALERTS

- list of alerts
(delete checkboxes, date & time
received, links to related matters,
linked alert summary)

3.02

ALERT SUMMARY pop-up win.

- delete messages & check all buttons

ALERT SUMMARY

- alert content, link to related matter

- next & previous buttons

UNIT INFO

UNIT INFO
ation information

ditional services
ation
and user name

6

UNIT INFO
ation information
ditional services
ation
and user name

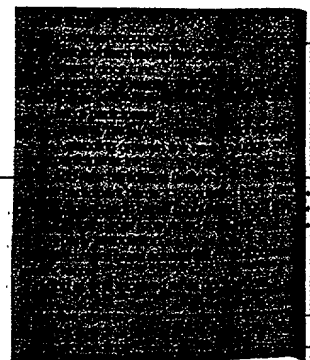
After that requires acceptance of a Protective Order, go here.

7

SIGN IN

6.00 - 6.10. MATTER MANAGEMENT

MATTER MANAGEMENT
name of matter, user, matter #, originator name, originator date



- document viewer
- download draft
- view draft in browser
- post new draft
- list of drafts (original to final)
- doc info
- distribution list
- comments
- matter admin (for matter administrator only)

7.01 MATTER ADMINISTRATION (matter administrator access only)

- MATTER ADMINISTRATION
- list of participants (all participants from all parties, except invisible people from other party)
- delete participants
- add participants (search)
- participant name 1 (populated from res.)
- organization name (populated from res.)
- function/role (populated from res.)
- assign administrative rights
- party association
- make participant invisible (yes, no)
- document grant access list
- list of docs (only docs matter admin can see)
- delete draft only documents
- rename documents
- rename folders (below 2nd tier)
- edit posting info
- close matter
- delete matter button
- submit, cancel button

Submit, back to Matter Library

If doc info changed, notify person who originally posted doc

Email Notification doc changed.
Email Notification doc changed - the matter admin has changed the doc info - Link to matter #x matter management

Proxy users notified by A3 to Sign up. Matter Admin Notified of all new participants added to matter.

- | | |
|--|---|
| <p>Email Notification to temp user:</p> <ul style="list-style-type: none"> - Proxy user notified that someone has added them as a participant in a matter on e3, and they need to register. - link to decline registration - Link to reg. intro page. | <p>Email Notification to matter admin:</p> <ul style="list-style-type: none"> - A Proxy user has been added as a participant to a matter. - Link to matter #x matter management |
|--|---|

Proxy user added as a participant

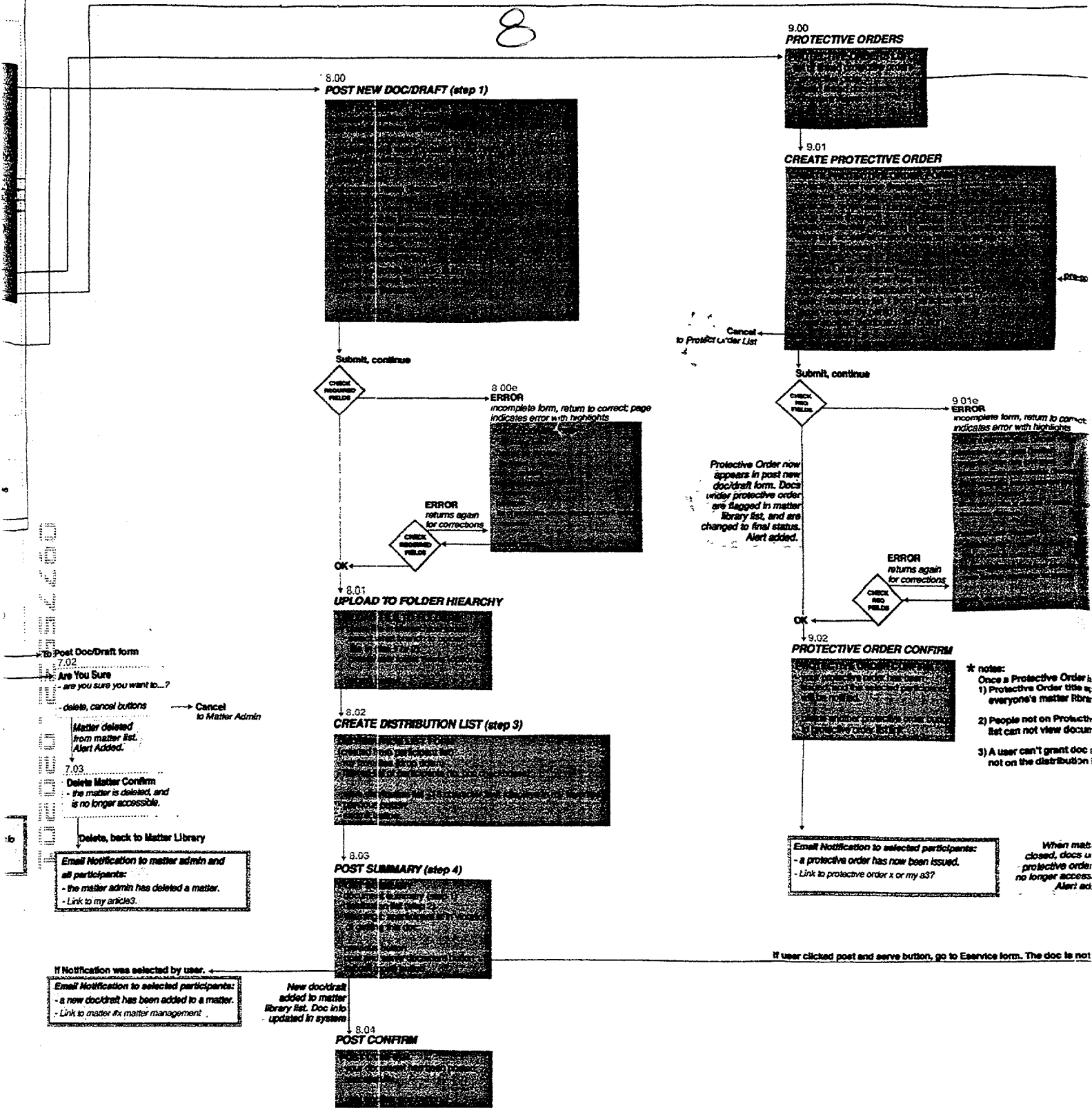
Registered User notified they've been added to a matter Matter Admin Notified of all new participants added to matter.

- | | |
|---|--|
| <p>Email Notification to reg. user:</p> <ul style="list-style-type: none"> - Reg. user notified that they have been added as a participant to a matter. - Link to matter #x matter management | <p>Email Notification to matter admin:</p> <ul style="list-style-type: none"> - A Reg. user has been added as a participant to a matter. - Link to matter #x matter management |
|---|--|

Registered user added as a participant.

No additional docs accepted. Any docs under protective order can no longer be accessed.

7.04 Close Matter Confirm - the matter is closed and no additional docs are accepted.



9

11.00

ONLINE PROCEEDINGS

* notes:
doc(s) uploaded in online proceedings, do not go through post doc/draft process, they simply get uploaded without gathering info, and are stored in the online proceeding area.

11.11

ONLINE PROC

Cancel to Online Proceeding X

9.03 PROTECTIVE ORDER X

9.04 PROTECTIVE ORDER X

PROTECTIVE ORDER X SUMMARY

- protective order name
- date created
- case number
- judge name
- list of docs protective order applies to
- terminate access (y or n)
- comments
- distribution list

I Accept button
I Decline button

9.05 I ACCEPT CONFIRM

- I ACCEPT CONFIRM
- It will be noted that you have accepted this protective order.

- Link to x matter management

9.06 ARE YOU SURE?

- ARE YOU SURE?
- Are you sure you want to decline this protective order. If you decline, you will be removed from this matter

I Accept button
I Decline button

User no longer has access to matter.

9.07 DECLINE CONFIRM

- YOU'VE BEEN REMOVED
- You've been removed from this matter, and will no longer have access.

Email Notification to PO creator
- user declined protective order
- Link to x matter management

11.09

PROCEEDING TRANSCRIPT

11.10 PRINTER FRIENDLY

11.11 CREATE ONLINE PROCEEDING

Cancel
to Online Proceeding List

Online hearing link gets added to matter library, and online proceeding list. Alert added.

11.02

ONLINE PROCEEDING CONFIRM

Notify Participants.

Email Notification to participants
- an online proceeding has been created.
- Link to matter's online proceeding

POST QUEST (Judge only)

11.05 POST QUEST CONFIRM

System captures poster identity time and date, question added to bulletin board. Alert Added.

Notify Participants on date question posted.
Email Notification to participants
- a question has been posted to an online proceeding
- Link to matter's online proceeding

11.07 MAKE RULING

11.08 MAKE RULING CONFIRM

order is created:
the appearance
library.

Protective Order distribution
document (non-clickable).

doc access to someone
on list.

If terminate access at closure of matter has been
selected, then notify participants, at closure of
matter, that docs are no longer accessible.

Email Notification to selected participants:
docs under a protective order are no longer
accessible.
- Link to x matter management

is not added to matter library until they finish e-service process.

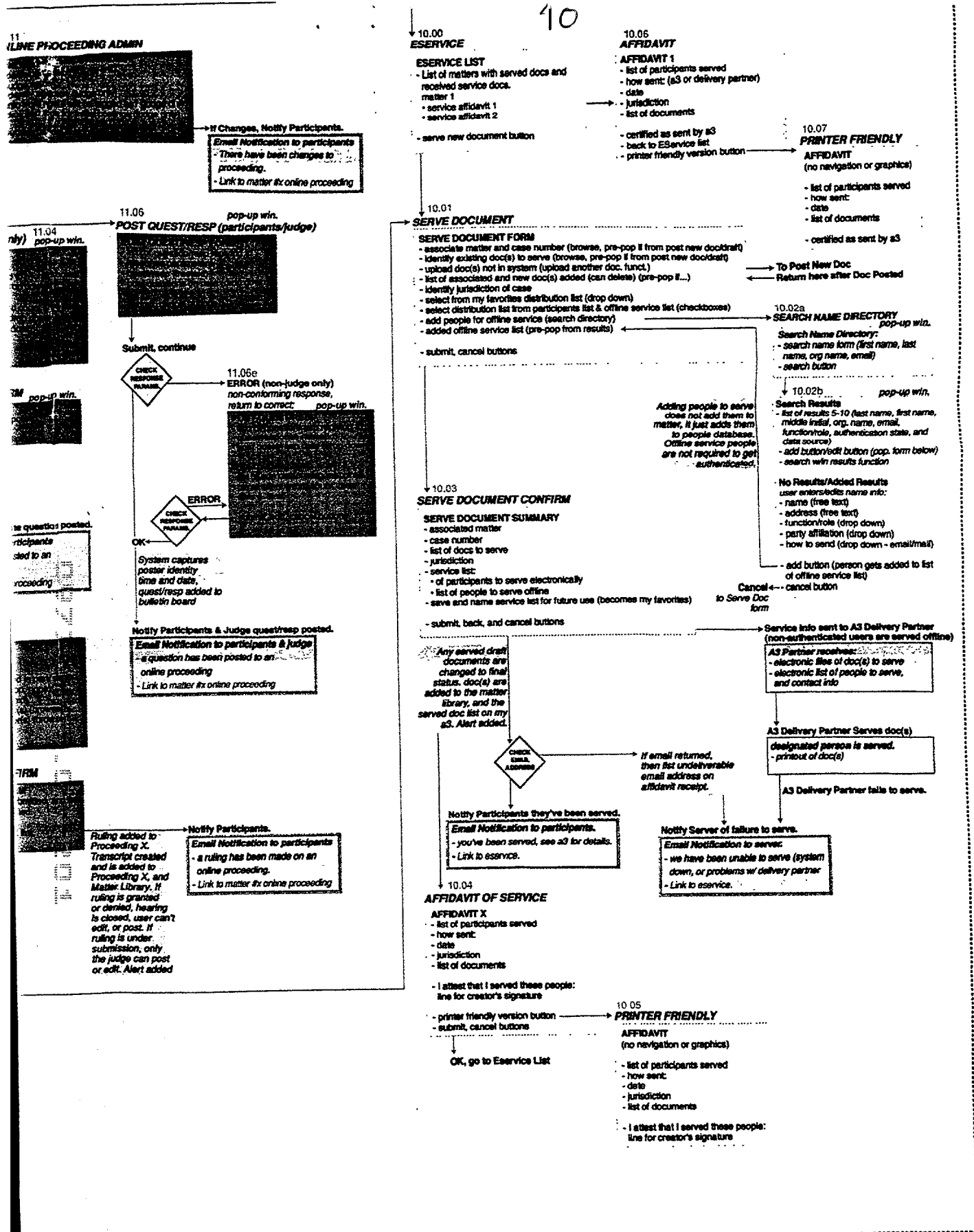


FIG. 11A

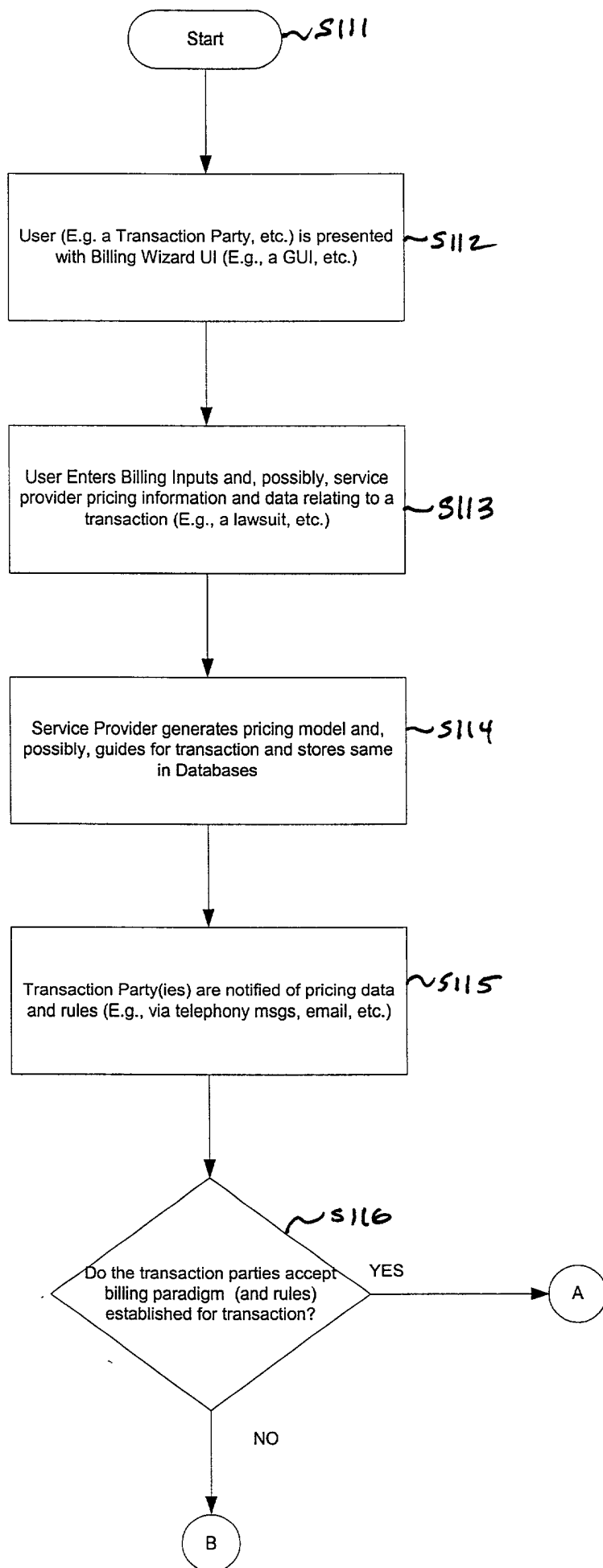


FIG. 11B

